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Quest Opens Denver Office

Due to increased and sustained growth in the Stadium and Arena market, particularly in North America, Quest has consolidated support and administration operations with improved facilities and additional staff.

Taking the opportunity to overhaul the US operations between the opening of the Baseball and Football Seasons, the Corporate Headquarters for North America will be established in Denver, Colorado. The new offices have been purpose designed to satisfy Quest's unique requirements and will begin operation in July.

Other activities include the establishment of an on-line Help Desk system, which will more effectively link support staff with the engineering department, including streamlining the tracking of support issues and the automation of knowledge base additions. The Help Desk System, which was developed in house, will be rolled out in July after many months of development and testing.

The new offices and support systems will coincide with the addition of new staff including Kevin Hoff and Joey Morales who will be joining Quest to manage the Help Desk and provide support to existing accounts. Kevin and Joey have extensive help desk and hospitality experience and both have tertiary qualifications in Computer Science.

Stacy Osborn – Van Verth will also be joining the team and will be responsible for local administration. Stacy, who also has a degree in Science, was intimately involved in the 300% growth of a local business in the Denver area so she should fit right in at Quest!



This comes "hot on the heels" of Rafael de Regil who joined Quest full-time as Project Manager for the new Point-Of-Sale system at Wrigley Field. Rafael has worked in the stadium and arena industry for many years including time with Pacer Cats and Icon Software.

Making these changes now, enables Quest to concentrate on the three new NFL installations during August and September. This combined with the completion of the Major League Baseball season and the upgrade of existing NFL facilities should ensure a busy time for everyone involved.

Quest Retail Technology are the largest developer and manufacturer of Point of Sale Systems in Australia and have over 30,000 terminals installed in 20 Countries Worldwide in a diverse range of applications

including, Bars, Clubs, Restaurants, Fast Food, Stadiums, Arenas, Race Tracks, Theme Parks, Cinemas and Franchises.